AMENDED IN SENATE MAY 3, 2000 AMENDED IN SENATE MARCH 23, 2000

SENATE BILL

No. 1599

Introduced by Senator Bowen

February 18, 2000

An act to amend Section 637.5 of the Penal Code, relating to privacy.

LEGISLATIVE COUNSEL'S DIGEST

SB 1599, as amended, Bowen. Privacy: video providers.

Existing law prohibits, with prescribed exceptions, a person who owns, controls, operates, or manages a cable television corporation or leases channels on a cable system from using electronic devices to observe, listen to, record, or monitor events or conversations inside a subscribers subscriber's residence, workplace, or place of business without the subscriber's written consent, or provide any person with identifiable information. specified, regarding as any subscriber.

This bill would make the above provisions applicable to a video provider, which it would define as a person, company, or service that provides video programming *services* to a residence, as defined, for a fee, as specified. Since a violation of these provisions is among other things, a crime, the bill would impose a state-mandated local program by expanding a crime.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated

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by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

The people of the State of California do enact as follows:

- SECTION 1. Section 637.5 of the Penal Code is 1 2 amended to read:
- 3 637.5. (a) No person who owns, controls, operates, or manages a video provider, or who leases channels on a 5 cable system shall:
- (1) Use any electronic device to record, transmit, or observe any events or listen to, record, or monitor any conversations which take place inside a subscriber's residence, workplace, or place of business, without 10 obtaining the express written consent of the subscriber. A video provider may conduct electronic sweeps of subscriber households to monitor for signal quality. 12
- 13 (2) Provide any person with any individually 14 identifiable information regarding any of its subscribers, 15 including, but not limited to, the subscriber's television 16 viewing habits, shopping choices, interests, opinions, 17 energy uses, medical information, banking data or 18 information, or any other personal or private information, 19 without the subscriber's express written consent.
- (b) Individual subscriber viewing responses or 20 identifiable information 21 individually derived subscribers may be retained and used by a video provider 23 only to the extent reasonably necessary for billing purposes and internal business practices, and to monitor 25 for unauthorized reception of services. A video provider 26 may compile, maintain, and distribute a list containing 27 the names and addresses of its subscribers if the list 28 contains no other individually identifiable information 29 and if subscribers are afforded the right to elect not to be 30 included on such the lists. However, a video provider shall 31 maintain adequate safeguards to ensure the physical

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security and confidentiality of any such subscriber 2 information.

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(c) A video provider shall not make individual subscriber information available to government agencies 5 in the absence of legal compulsion, including, but not 6 limited to, a court order or subpoena. If requests for such information are made, a video provider shall promptly notify the subscriber of the nature of the request and what government agency has requested the information 10 prior to responding unless otherwise prohibited from doing so by law.

Nothing in this section shall be construed to prevent 13 local franchising authorities from obtaining information 14 necessary to monitor franchise compliance pursuant to 15 franchise or license agreements. This information shall be 16 provided so as to omit individually identifiable subscriber 17 information whenever possible. Information obtained by 18 local franchising authorities shall be used solely for monitoring franchise compliance and shall not be subject 20 to the California Public Records Act (Chapter 3.5 21 (commencing with Section 6250), Division 7, Title 1, 22 Government Code).

- identifiable individually (d) Any subscriber 24 information gathered by a video service shall be made 25 available for subscriber examination within 30 days of 26 receiving a request by a subscriber to examine such the 27 information on the premises of the corporation. Upon a 28 reasonable showing by the subscriber that 29 information is inaccurate, a video service shall correct 30 such the information. Subscribers shall bear all costs of copying any records or information gathered by the video service and supplied to the subscriber.
- (e) Upon a subscriber's application for video service, 34 including, but not limited to, interactive service, a video service *provider* shall provide the applicant with a 36 separate notice in an appropriate form explaining the subscriber's right to privacy protection afforded by this section.
- (f) Subscribers must be afforded the right to elect not 40 to receive interactive services or technology allowing the

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video provider to collect, receive, aggregate, store or use electronic information regarding a subscriber's television viewing habits or any other personal information, without being denied video services by the video provider (g).

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- (f) As used in this section:
- (1) "Video provider" means any person, company, or service that provides one or more channels of video programming to residence, including a 10 condominium, apartment or mobilehome, where a fee is paid for that service, whether directly or included in dues or rental charges, regardless of the method used to deliver the video programming. A "video provider" shall 14 include, but not be limited to, a provider of cable 15 television. master antenna television, satellite master 16 antenna television, direct broadcast satellite, multipoint distribution service, and any other method of providing 18 of video programming regardless of the technology used. 19 A video provider shall not include an Internet Service 20 Provider unless that Internet Service Provider is directly providing video programming services.
- (2) "Individually identifiable information" means any 23 information identifying an individual or his or her use of any service provided by a video service other than the 25 mere fact that such the individual is a video service.
- (3) "Person" includes individual, an business 27 association, partnership, corporation, limited liability company, or other legal entity, and an individual acting or purporting to act for or on behalf of any government, 30 or subdivision thereof, whether federal, state, or local.
- (4) "Interactive service" means any service offered by 32 a cable television corporation involving the collection, reception, aggregation, storage, or use of electronic information transmitted from a subscriber to any other receiving point under the control of the cable television corporation, or vice versa.

(h)

(g) Nothing in this section shall be construed to limit the ability of a video provider to market cable television or ancillary services to its subscribers.

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1 (i)

2 (h) Any person receiving subscriber information from a video provider shall be subject to the provisions of this section.

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(i) Any aggrieved person may commence a civil action for damages for invasion of privacy against any video provider, service provider, or person that leases a channel or channels on a cable television system that violates the provisions of this section.

(k)

(j) Any person who violates the provisions of this 13 section is guilty of a misdemeanor punishable by a fine not 14 exceeding three thousand dollars (\$3,000),15 imprisonment in the county jail not exceeding one year, 16 or by both such a fine and imprisonment.

(l)

penalties (*k*) The and remedies provided 19 subdivisions (d) and (k) are cumulative, and shall not be 20 construed restricting any penalty or remedy, provisional or otherwise, provided by law for the benefit of any person, and no judgment under this section shall preclude any person from obtaining additional relief based upon the same facts.

(m)

- (1) The provisions of this section are intended to set 27 forth minimum state standards for protecting the privacy of subscribers to cable television services and are not intended to preempt more restrictive local standards.
- 30 SEC. 2. No reimbursement is required by this act 31 pursuant to Section 6 of Article XIII B of the California 32 Constitution because the only costs that may be incurred 33 by a local agency or school district will be incurred 34 because this act creates a new crime or infraction, 35 eliminates a crime or infraction, or changes the penalty 36 for a crime or infraction, within the meaning of Section 37 17556 of the Government Code, or changes the definition

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- 1 of a crime within the meaning of Section 6 of Article 2 XIII B of the California Constitution.